

# 90 Minute Package Agreement

3 Sessions - \$450

## Package Benefits:

- 3 90 Minute Muscle Repair Sessions
- Save \$90 when buying in bulk
- Use Services on your time

## Package Terms:

Effective Date \_\_\_\_\_

\$ \_\_\_\_\_ for \_\_\_\_\_ months

## How It Works:

- Choose your package and style
- Pay for your sessions up front
- Start enjoying

Member Printed Name:

Date:

## MEMBERSHIP TERMS & CONDITIONS:

\_\_\_\_(Initial) For purposes of identification and billing, you agree to provide us with current, accurate, complete and updated information including your name, address, valid State issued ID, telephone number and applicable payment data. You agree to notify us promptly of any changes.

\_\_\_\_(Initial) We reserve the right to revoke packages at any time for misconduct on our premises. If this occurs, you will not be entitled to any reimbursements on your packages.



Client Name: \_\_\_\_\_

Package #: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

### PHONE

(845) 237-3035

### ADDRESS

54 Miller Road, Suite 4  
Mahopac, NY 10541

### EMAIL

[NYSLMTLE@gmail.com](mailto:NYSLMTLE@gmail.com)

### WEBSITE

[www.TheEstyTherapist.com](http://www.TheEstyTherapist.com)

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## MEMBERSHIP TERMS & CONDITIONS

(continued):

\_\_\_\_ **(Initial)** We reserve the right to change pricing at any time upon reasonable notice. Should prices increase, you have the right to use the remainder of your package sessions within the timeframe of your expiration policy. You are still expected to follow cancellation guidelines as described below.

## CANCELLING YOUR APPOINTMENT:

\_\_\_\_ **(Initial)** You may cancel your appointment without charge if you cancel within 24 hours of your appointment. Cancellations without 24 hour notice may result in a \$80 charge OR loss of a package session, as that time has been set aside specifically for you. No shows will result in loss of a package session.

## REFUNDS ON PACKAGES:

\_\_\_\_ **(Initial)** All sales are final with packages and there will be no refunds or reimbursement for pre-purchased sessions.

\_\_\_\_ **(Initial)** If there is a medical condition that Massage is contraindicated for, you move, or there are other extenuating circumstances in your life that would prevent you from using your package, remaining sessions may be gifted to ONE other person of your choice.



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## **EXPIRED PACKAGES:**

Packages expire after 6 months. If you have remaining sessions after the expiration date, you will be responsible for the difference in payment.

## EXAMPLE:

- o 3 Session Package purchased on 10/11/21 for \$450 (\$150 per session).
- o Session one redeemed on 10/11/21.
- o Session two used on 11/11/21
- o Expiration date is 04/11/22
- o Original 90 Minute Massage price is \$180
- o Remaining package sessions are expired and you would be responsible for the \$30 difference

**I ACKNOWLEDGE RECEIVING AND READING A COMPLETED COPY OF THIS APPLICATION AND AGREEMENT BEFORE SIGNING. I UNDERSTAND AND AGREE TO THE TERMS AND CONDITIONS OUTLINED IN THIS AGREEMENT.**

**Member Signature:**

**Date:**

One session feels great, but the greatest benefits of Massage Therapy are experienced cumulatively over time. Massage received regularly and consistently, can relieve stress and tension, help with managing pain, and provide numerous benefits for overall health and well-being.

Packages make it even more relaxing & affordable!



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## Notes About Your Package:

- At The Esty Therapist, a 90 Minute session consists of the FULL session time.
- Additional time for consultation and dressing is free of charge.
- You have 6 months to use the sessions in your package. Any unused services will expire after 6 months
- The Esty Therapist packages are non-transferable, with the exception of a medical condition, moving or other extenuating circumstances
- The Esty Therapist reserves the right to change clinic rules, regulations, and pricing at any time upon providing reasonable notice.
- You agree to follow clinic rules and regulations. We have the right to refuse or discontinue service for any reason.

**Member Signature:**

**Date:**



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## Government Mandated Lockdown:

Nobody wants it to happen again, but it can. In the case of another Government Mandated Lockdown, Packages will remain in good standing and frozen until The Esty Therapist AND Massage Therapy is permitted to reopen.

For example, you have purchased a 3 Session package, which expires in 6 months. Two months after your purchase, New York State or other Government Agency calls for another Mandated lockdown, affecting Massage Therapy and other Spa Services. Your package expiration date will change depending on the length of the lockdown.

### EXAMPLE:

- o 3 Session Package purchased on 10/11/21.
- o Package expires on 04/11/22.
- o Government mandated lockdown starts on 12/11/21
- o Package expiration date is frozen on .12/11/21
- o Government allows Massage Therapy to reopen on 2/11/22
- o New package expiration date is 6/11/22

**Member Signature:**

**Date:**



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## Our Clinic Policies

- Therapeutic Massage is intended to enhance relaxation, reduce pain, increase range of motion, improve circulation, and offer a positive experience of touch.
- The Massage Therapist does not diagnose illness, disease, or any other physical or mental disorders. As such, the Massage Therapist does not prescribe medical treatment or pharmaceuticals, nor do they perform spinal manipulations. Massage is not a substitute for medical treatment or diagnosis and it is recommended that I see a physician for any physical ailments that I may have.
- None of the information provided is intended to act as a substitute for medical advice, nor does it involve the diagnosis, prognosis, or prescription of remedies for the treatment or prevention of any disease or ailment.
- It is the responsibility of the client to keep the clinic informed of any current medical conditions or any changes in health and provide written permission (if under care) from a physician to the clinic before each session.
- The client will come to their appointment clean.
- If any pain or discomfort is experienced during the session, the client will immediately communicate with the therapist so the treatment can be adjusted.



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## Our Clinic Policies (continued):

- Sickness--both the therapist and client are vulnerable to infections. Therefore, clients and therapists are asked to reschedule appointments when they are feeling unwell.
- 24 hour advance notice is required when canceling an appointment, except in cases of illness, emergency, or inclement weather. Cancellations without 24 hour notice may result in a charge for your session, as that time has been set aside specifically for you.
- Please arrive on time for your appointment. Time for your appointment has been arranged for you. If you arrive late your session may be shortened in order to accommodate others whose appointments follow yours. Full payment for your scheduled session will be expected.
- Sexual advances of any kind will not be tolerated and the session will be terminated immediately.

## Cancellations:

- Cancellations without 24 hour notice may result in a \$80 charge for your session, as that time has been set aside specifically for you. No shows will be expected to pay full price.
- Combined Package, Promotion, & Discount Policies



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## **Cancellations** (continued):

- In general, packages and gift specials are already discounted and may not be combined with other discounts, packages, promotions, or other special offers. Should other current promotional discounts or offers turn out to be a better deal, we happily do our best to ensure your satisfaction.

**Member Printed Name:**

**Member Signature:**

**Date:**

**Staff Signature:**



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